

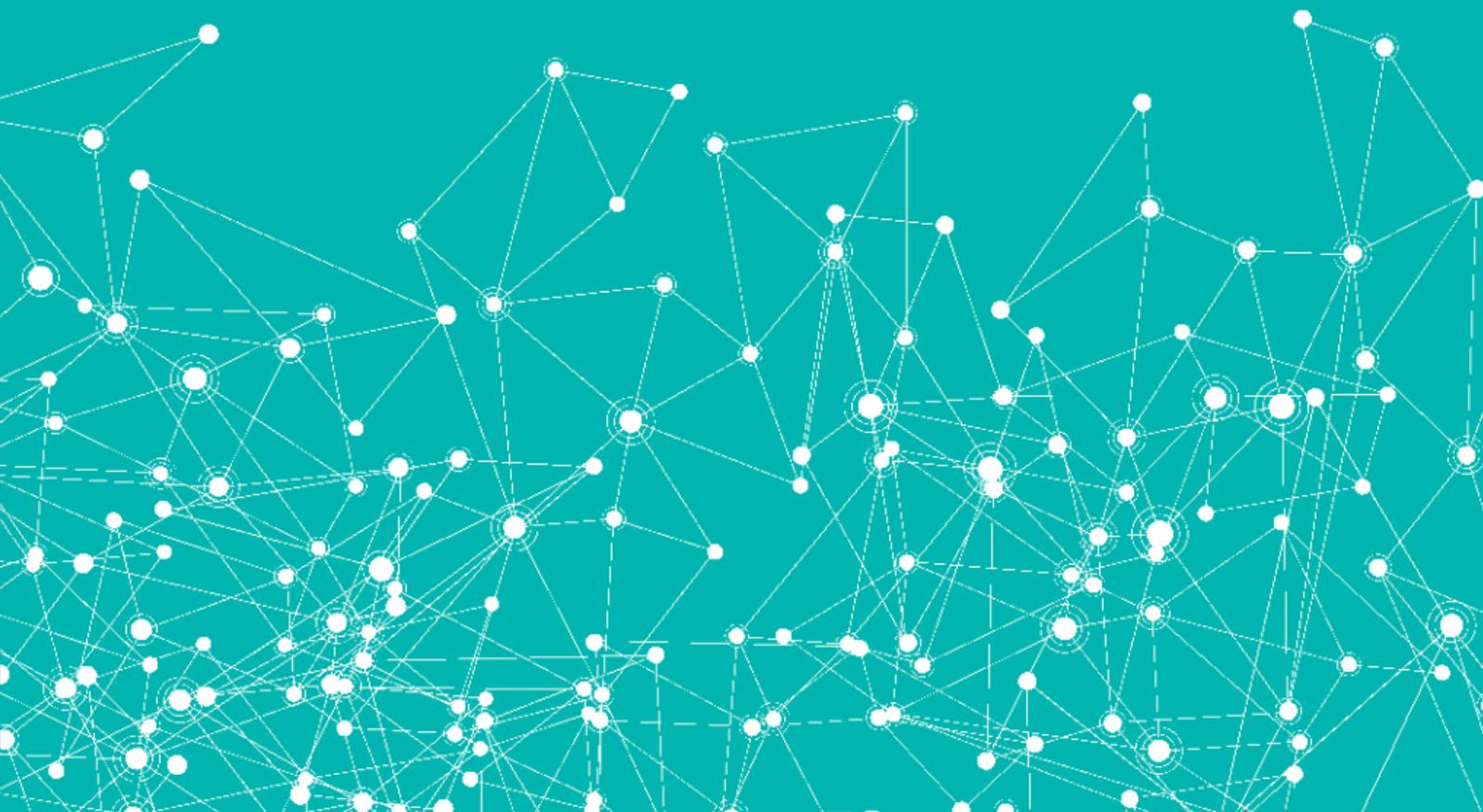


# MasterMind • Tech

Master the Future

## Integration Manual

*Hostify*

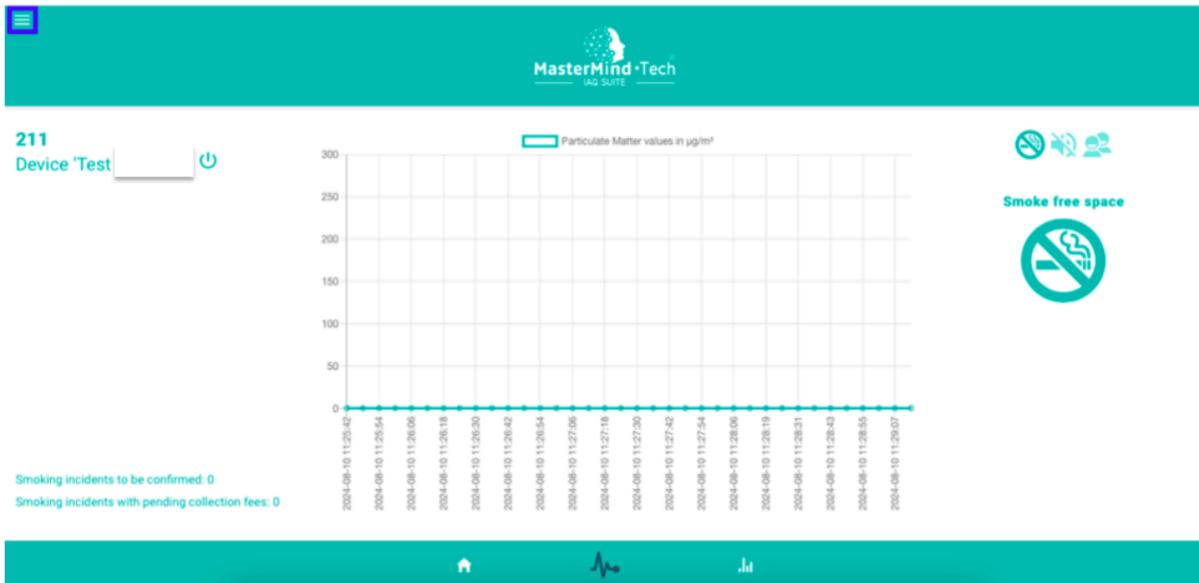


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## Integration establishment

### 1. Navigate to the Integrations Center

When on the Platform's main screen, click on the icon in the left upper corner to access the Hamburger menu.

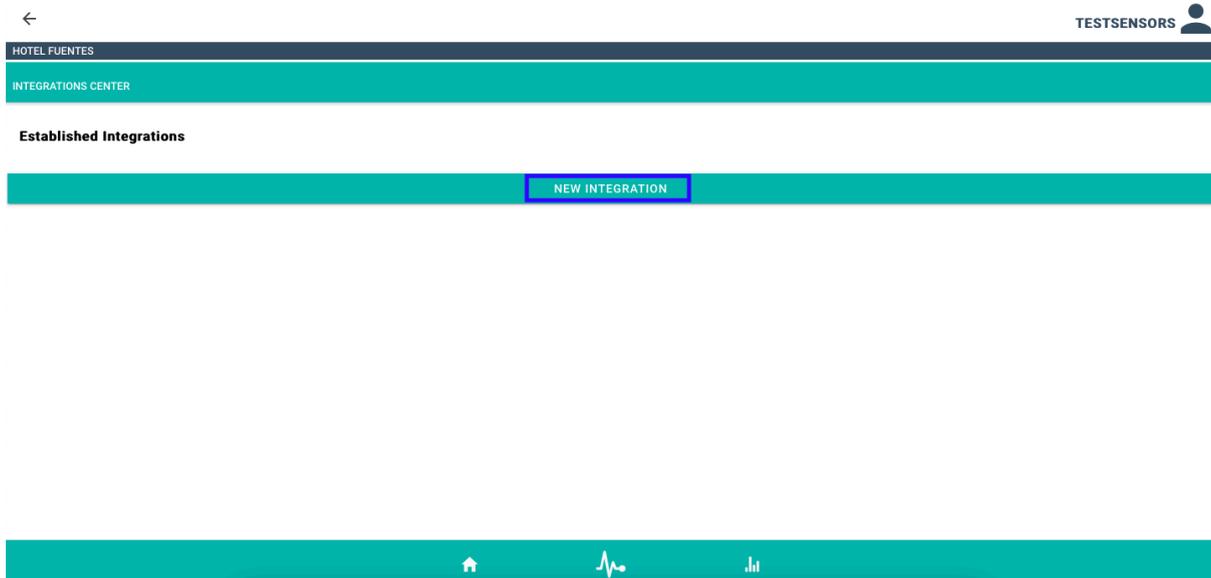


In the Hamburger menu navigate to the Integrations Centre.



## 2. In the Integrations Center

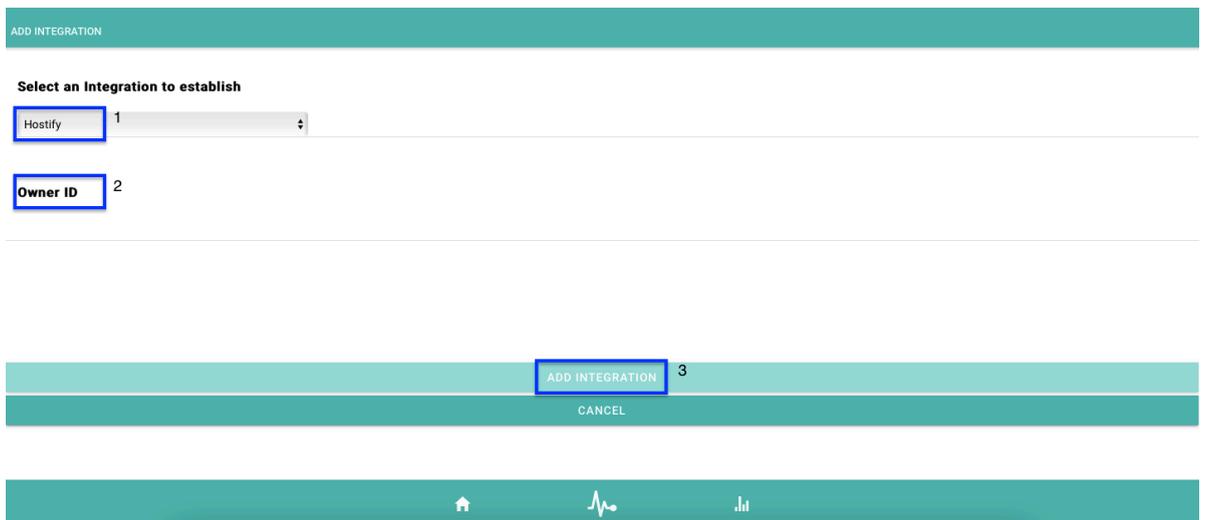
When in the Integrations Center click on New Integration.



First, select Hostify from the list of available integrations.

Second, introduce your Owner ID that you have on Hostify's system.

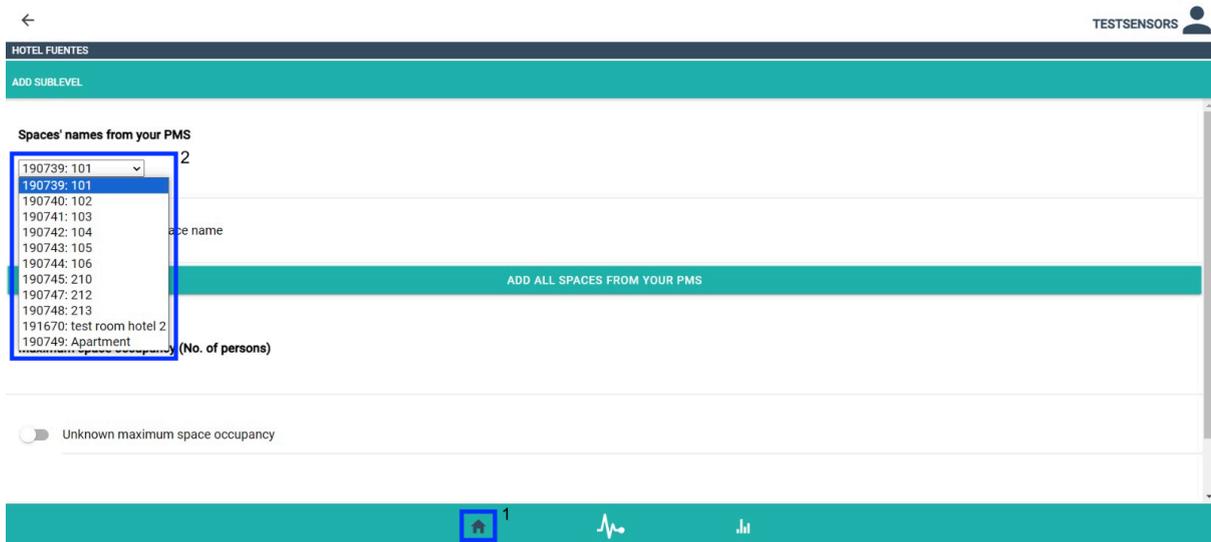
Third, click on Add Integration.



Now, the synchronisation between MasterMind · Tech and Hostify is established. In case the synchronisation is desired to be removed, the cross icon to the left of the PMS's name should be clicked.

## Importation of the properties

To import your properties from Hostify to MasterMind Tech, navigate to the section marked with the House icon. Then, you can add a space one by one, in case you want to add specific spaces.



← HOTEL FUENTES TESTSENSORS

ADD SUBLEVEL

Spaces' names from your PMS

190739: 101 2

190739: 101

190740: 102

190741: 103

190742: 104

190743: 105

190744: 106

190745: 210

190747: 212

190748: 213

191670: test room hotel 2

190749: Apartment

space name

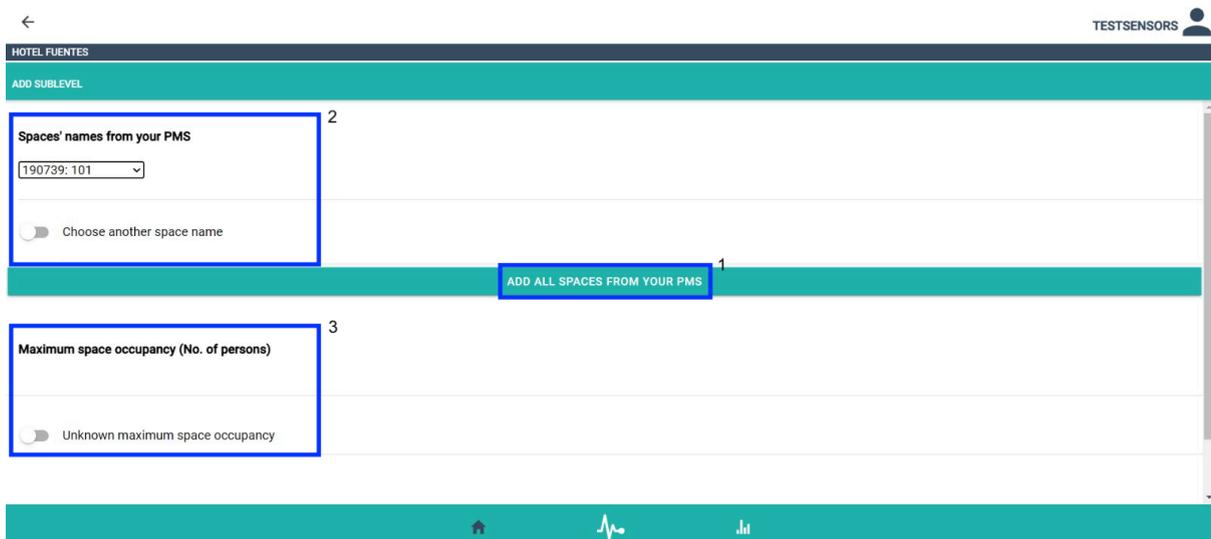
ADD ALL SPACES FROM YOUR PMS

(No. of persons)

Unknown maximum space occupancy

1

Or, you can import all of the spaces in bulk, by clicking on Add All Spaces From Your PMS, as indicated in point 1.



← HOTEL FUENTES TESTSENSORS

ADD SUBLEVEL

Spaces' names from your PMS

190739: 101 2

Choose another space name

ADD ALL SPACES FROM YOUR PMS 1

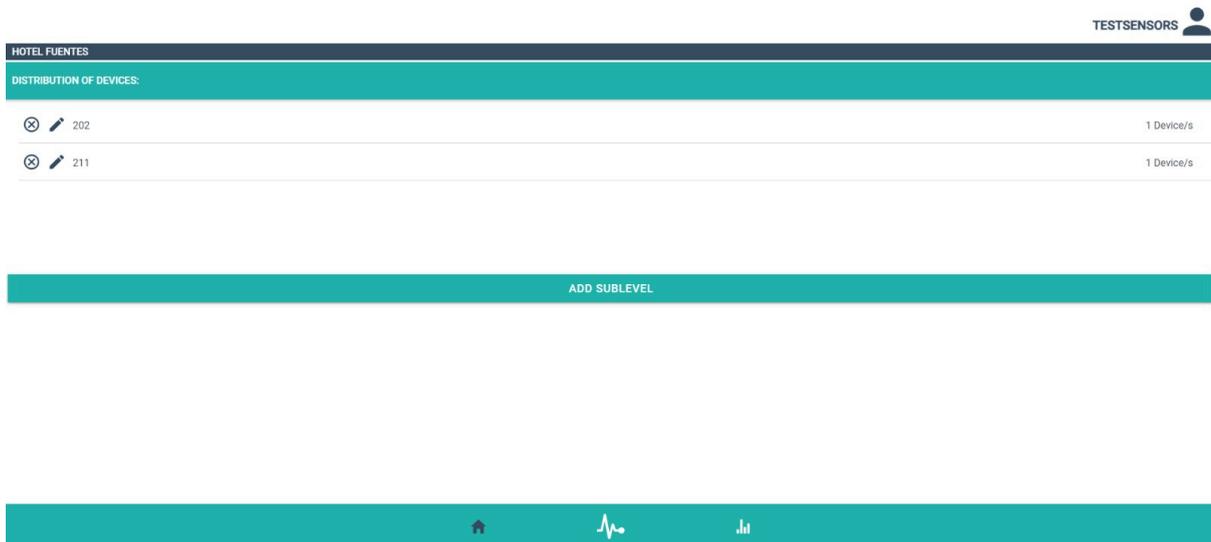
Maximum space occupancy (No. of persons) 3

Unknown maximum space occupancy

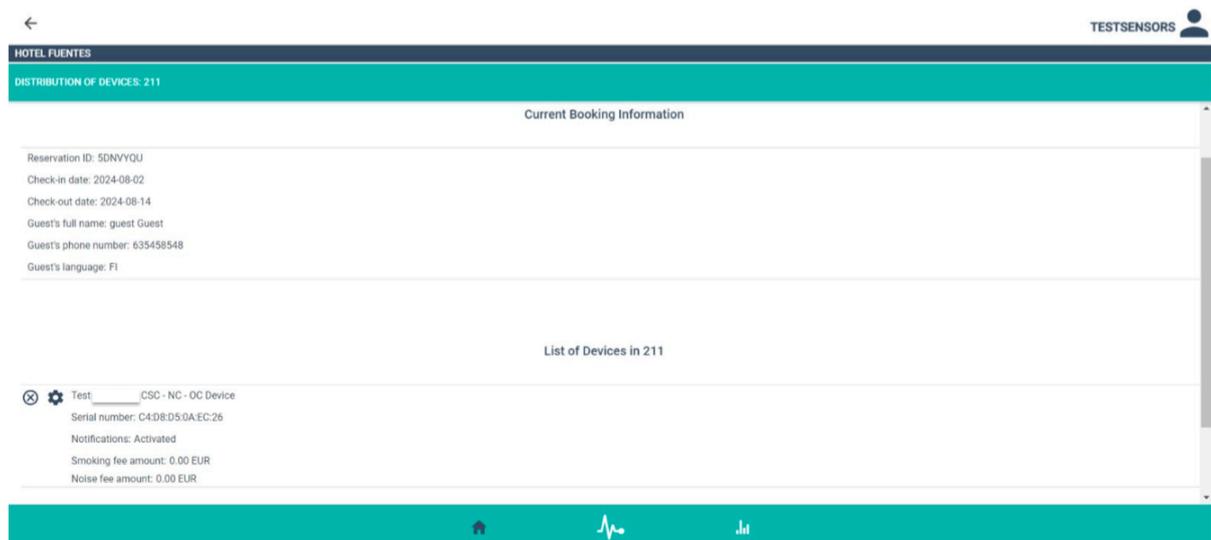
As well, in the same section you can change the names of the added spaces, as in point 2, and to indicate the maximum occupancy for a selected space, as in point 3.

## Current booking information per space

When the spaces are added, in the same section you will see the list of the added spaces, to which you will assign their respective devices.



When you click on space 211, for example, you will be able to see the current booking information, synchronised from Hostify, and the list of devices associated to the space.

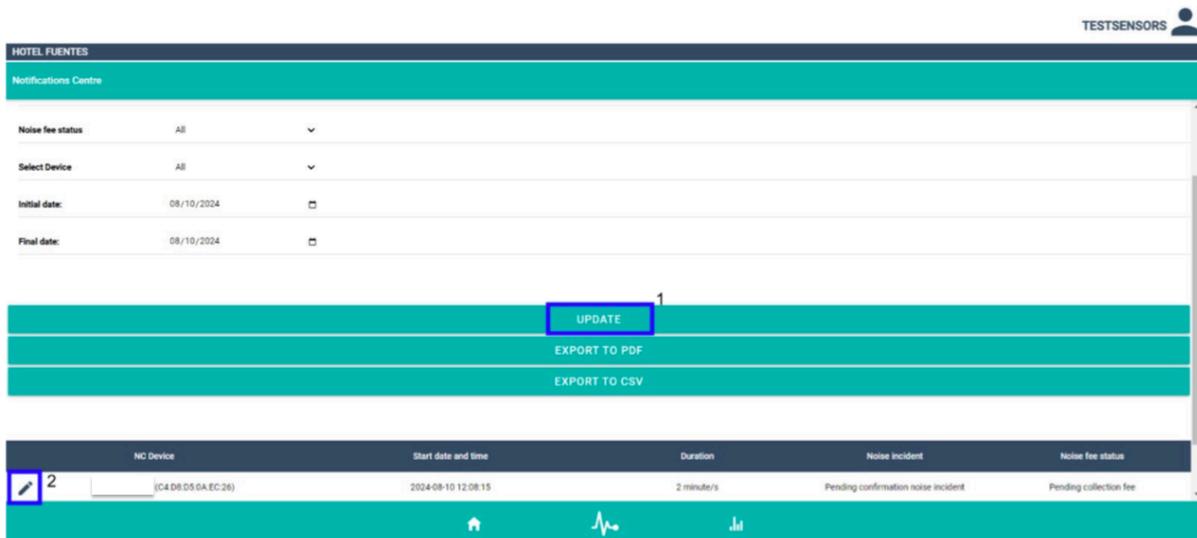


## The smoking / noise / occupancy incident details

To see the incident's details, including the graph that visually demonstrates the incident, that can be provided to the guest and OTAs as a proof of the misconduct, you should navigate to the Notifications Centre from the Hamburger menu.



When in the Notifications Centre you will see the list of registered incidents, which you can filter by various parameters and download as a report in PDF and CSV formats. When selecting the filters, click on Update to see the filtered list, as in point 1. Then, when you click on the pencil icon in front of each registered incident, as in point 2, the incident's management screen will open.



The interface shows filter options for 'Noise fee status', 'Select Device', 'Initial date', and 'Final date'. Below the filters are buttons for 'UPDATE', 'EXPORT TO PDF', and 'EXPORT TO CSV'. A table below displays incident details.

NC Device	Start date and time	Duration	Noise Incident	Noise fee status
 2 (C4 D8 D5 0A EC 26)	2024-08-10 12:08:15	2 minute/s	Pending confirmation noise incident	Pending collection fee

In the incident's management screen you can see the incident's details demonstrated below.

← TESTSENSORS 

HOTEL FUENTES

Modify level

**Device name**  
Test

**Level name**  
211

**Start date and time**  
2024-08-10 12:08:15

**Duration**  
2 minute/s

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Modify level

**Duration**  
2 minute/s

**Noise incident** Pending confirmation noise incident ▾

**Comments**

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← TESTSENSORS 

HOTEL FUENTES

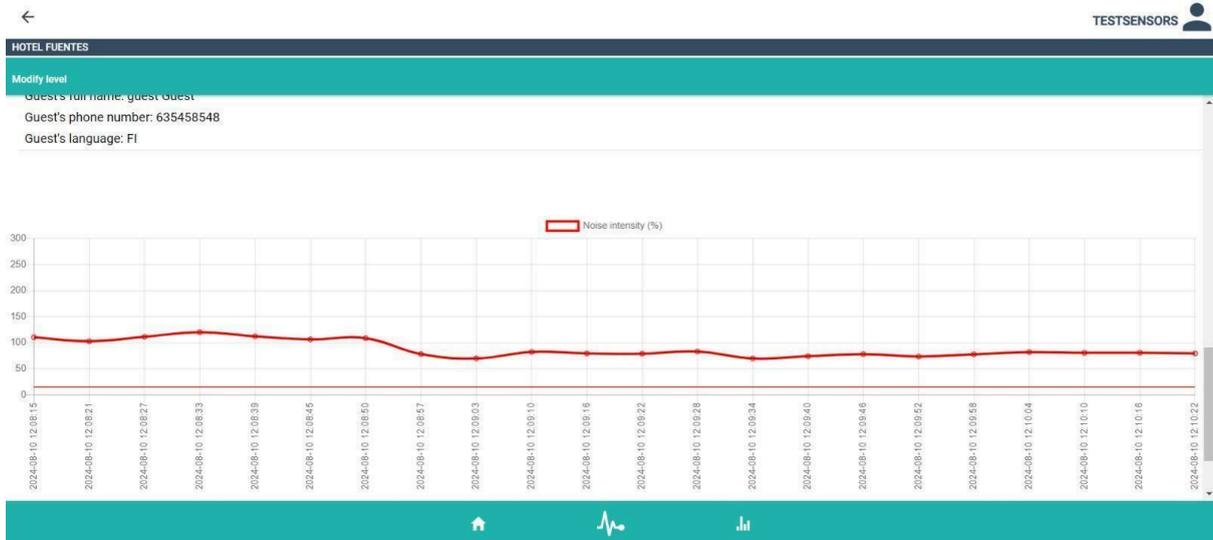
Modify level

**Comments**

**Reservation Information corresponding to the Incident**

Reservation ID: 5DNVYQU  
Check-in date: 2024-08-02 00:00:00  
Check-out date: 2024-08-14 00:00:00  
Guest's full name: guest Guest  
Guest's phone number: 635458548  
Guest's language: FI

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Our Artificial Intelligence call robot, if activated, calls to the guest's phone number that is extracted from Hostify, in case of an incident.